

MOKAN DIAL, INC.
MISSOURI BUSINESS SERVICE APPLICATION

DATE: _____ INSTALLATION DATE: _____ CONTACT # _____

BUSINESS NAME: _____

SERVICE ADDRESS: _____

BILLING ADDRESS: _____

TAX ID#: _____ TAX EXEMPT: YES _____ NO _____

PRIMARY BUSINESS CONTACT: _____

TYPE OF BUSINESS: _____ PUBLISH IN DIRECTORY: YES ___ NO ___

YELLOW PAGE CATEGORY: _____

(As a business customer you are entitled to ONE FREE regular listing in the yellow pages)

LIST AS: _____

ADDITIONAL LISTING: _____

(\$.50/ Month)

BASIC LOCAL SERVICE PER LINE PER MONTH \$17.16 (SINGLE) \$20.17 (MULTILINE)

Local Service \$8.50, 911 Surcharge \$1.28, Interstate Access \$ 6.50, Missouri Relay Service (Hearing Impairment) \$.13, Federal Universal Service Charge (FUSC) \$.73, **(Touch-tone – additional \$.65 per line)**

Multi-line customers Interstate Access \$9.20, FUSC \$1.04. Missouri Universal Service Fund Charge (MUSF) .29% of Intrastate Revenue.

METRO CALLING AREA (MCA) \$70.70 PER MONTH YES _____ NO _____

(Allows toll free two-way calling into the Kansas City Metro Area.

The Undersigned makes application for the above service and agrees to pay established rates for such service. In making this application the Undersigned agrees to the rules and regulations of MoKan Dial, Inc. as set forth in the Exchange Tariff and in any changes in the rules, regulations, tariffs or rates for the service furnished under this application. The Undersigned also understands if additional lines are added in the future, and if one line is disconnected for payment purposes, the other lines may also be suspended. The Undersigned is responsible for any and all long distance charges made from or charged to this account. Monthly rates listed above do not include sales tax.

APPLICANT'S SIGNATURE: _____

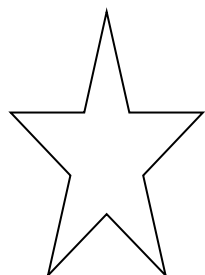
MO BUSINESS BUNDLED SERVICES

Bundled Services for Business customers include Local Service, Up to 5 Optional Calling Features, Deluxe DSL Service, and Long Distance.

Calling features available are as follows:

Line Hunt, Caller ID, Call Waiting, Call Forwarding,
& 3-Way Calling, Speed Dial 8, Speed Dial 30,
Call Forward – Busy, Call Forward – No Answer

You may select any combination of these items up to a maximum of 5.

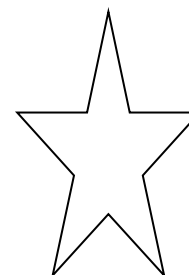


Biz STAR White \$95.00

Basic Local Service (One Line)
Pick 5- Calling Feature Bundle
500 Minutes Long Distance
within 48 States
MKC Deluxe DSL*

Biz PRO White \$ 125.00

Basic Local Service (Two Lines)
Pick 5 - Calling Feature Bundle
500 Minutes Long Distance
within 48 States
MKC Extreme DSL*

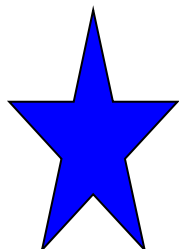


Biz STAR Blue \$106.00

Basic Local Service (One Line)
Pick 5- Calling Feature Bundle
Unlimited Long Distance
within 48 States
MKC Deluxe DSL*

Biz PRO Blue \$ 136.00

Basic Local Service (Two Lines)
Pick 5 - Calling Feature Bundle
Unlimited Long Distance
within 48 States
MKC Extreme DSL*



Business customers with 3 or more lines billing to one account will have additional lines billed at the Single Line Business Rate. Unlimited Long Distance minutes for Business customers are capped at 1200 minutes. Any minutes exceeding the 1200 will be billed at 5cents per minute.

Unlimited Long Distance call detail will be suppressed on Customers' s bill. 500 Minute Block of Time Call detail will print on customers bill.

Calls to Internet Service Providers that are Long Distance do NOT qualify for Block of Time or Unlimited Call Plans.

*Bundled rates do NOT include MCA additive.
MCA additive is reduced by 20% if bundle is selected.*

*Bundled services rates do NOT include taxes & surcharges.
(End User line charge, 911, City Franchise, FUSC, KUSF, etc)
Requires additional DSL Service Application

Service request _____

Applicant signature: _____

ADDITIONAL SERVICES

CUSTOM CALLING FEATURES:

CALLER ID

Allows you to see the number & name if available of the incoming call

THREE WAY CALLING

Allows you to add a third party to an existing conversation

CALL FORWARDING

Allows a person to forward any calls received to another number

CALL FORWARD BUSY

Allows a customer to forward calls to another number when their main line is busy.

CALL WAITING

Notifies you of an incoming call while engaged in an existing conversation.

CANCEL CALL WAITING

Allows a subscriber to disable the Call-Waiting feature for specific call.

SPEED CALL 8 or SPEED CALL 30

Allows a customer to dial frequently called numbers using a two digit code.

CALL FORWARD – NO ANSWER

Allows a customer to forward call to another number when there is no answer.

AUTOMATIC CALLBACK

Allows a customer to have their phone redial a busy number for up to 30 minutes.

(These are the most common/requested Calling Features. Other services may be available.)

_____ Caller ID \$7.50/month
_____ Three Way Calling \$1.50/month
_____ Call Forwarding \$1.50/month
_____ Call Forward Busy \$3.00/month
_____ Call Forward-No Answer \$3.00/month

_____ Call Waiting \$1.50/month
_____ Cancel Call Waiting \$1.50/month
_____ Speed Call 8 \$1.50/month
_____ Speed Call 30 \$3.00/month
_____ Automatic Callback \$3.00/month

The following “Blocks are available at NO CHARGE: 900 _____ Collect _____ Bill to 3rd Number _____

INSIDE WIRE MAINTENANCE PROGRAM (\$1.95/MONTH) Yes _____ No _____

DIRECTORY ASSISTANCE:

“411” Directory Assistance for all customers of MoKan Dial, Inc. \$1.00 per call, 2 listings per call. Call completion is available for an additional per minute rate.

CALLING CARDS:

We offer both Pre-paid calling cards or regular calling cards. PrePaid cards are available for under 4 cents per minute. Rates for regular calling cards are 20 cents per minute plus a 50 cent per connect charge.

INTERNET SERVICE:

Internet Service is provided to customers of MoKan Dial, Inc. through MoKan Communications, Inc. Dial- Up Service is available to all customers of MoKan Dial, Inc. High-speed (DSL) service is available to most customers, limited by distance from Serving Wire Center Equipment. A separate application is required for Internet Service – Dial-Up or DSL. No length of service contract required for Dial-Up. Service charges to activate DSL are waived if a one year contract is signed.

MOKAN COMMUNICATIONS INC ADSL Service Agreement

Customer Name: _____ Date: _____ Phone: _____

Street Address: _____ City: _____ St: ___ Zip: _____

Installation Services

The installation charge for DSL service is \$99.95 The charge is waived if a one year contract is signed by customer. Early termination of contract will result in a charge back to the customer account in the amount of \$99.95. **Installation includes wiring and programming to the Telephone Network Interface and inside connectivity to a single PC. The modem and transformer are property of MOKAN COMMUNICATIONS INC.** \$100.00 charge will be applied to account if items are not returned upon disconnect. **There will be a \$45.00 service charge for changes (decrease of speed, change of location, etc) to your DSL service. A \$25.00 service charge will be billed for service calls resulting in no trouble found in DSL circuit.**

EXTREME DSL	(256up/768 down)	\$44.95	One Year Contract _____
SUPREME DSL	(384up/1.0 down)	\$54.95	(initials)
__ULTIMATE DSL	(512up/1.5 down)	\$69.95	

Customer System Requirements

If you are changing Internet providers, your e-mail address will change.

E-Mail address: _____ **@ mokancomm.net** **Password:** _____

Second E-Mail : _____ **@ mokancomm.net** **Password:** _____

Customer has Ethernet Card Installed: Yes No

Virus Protection Installed: Yes No

_____ File and Print Sharing Off – File and print sharing should be turned off on you computer. If they are turned on, there is a greater potential that other users on the Internet could access your computer system and/or files. By initialing here, you state your understanding of the above statement and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

_____ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. MOKAN COMMUNICATIONS INC is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection.

_____ Firewall Protection – MOKAN COMMUNICATIONS INC. is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "Always On" connection, it is MOKAN COMMUNICAITONS INC's recommendation that customers have appropriate firewall protection on their equipment when using MOKAN COMMUNICATIONS INC DSL service.

I have read and understand the provision on the front and back of this agreement and certify that the above information is current and accurate.

Signature of Customer

Date

TERMS AND CONDITIONS APPLICABLE TO DSL AGREEMENT

AGREEMENT

By signing the front page of this document, you, the customer, agree to subscribe to MOKAN COMMUNICATIONS INC'S DSL service identified thereon, in accordance with the terms and conditions set forth below and the Acceptable Usage Policy of MoKan Communications, Inc. (The Acceptable Usage Policy is available for viewing at www.mokandial.com or you can pick up a copy at our office.) MOKAN COMMUNICATIONS INC will give reasonable notice of any changes in the terms and conditions of this agreement. You will be accepting the changes as an amendment to this agreement if you do not notify MOKAN COMMUNICATIONS INC to cancel your service.

You agree that MOKAN COMMUNICATIONS INC'S DSL service will not be used for unlawful purposes. If MOKAN COMMUNICATIONS INC has reason to believe the service provided is being used for unlawful purposes, MOKAN COMMUNICATIONS INC may discontinue or deny the service.

CONTRACT PERIOD

You have the option of your service billed on a month to month basis or a one year contract. If month to month billing is desired, an installation charge of \$99.95 will apply. If you select the one year contract, the installation charge will be waived. **If you discontinue service before the expiration date, you will be billed the \$99.95 installation charge.** After expiration of your initial contract period, your DSL agreement will be renewed automatically on a month-by-month basis. You must notify us 30 days before the expiration date if you do not want your service to continue beyond the initial contract period. This service is available only to customers that have Local Telephone Service through MoKan Dial, Inc.

BILLING OF SERVICE

You agree to pay the amount stated on the front of this agreement by the due date shown on your monthly bill. Monthly recurring charges are billed one month in advance. Your first bill will be dated as indicated on the front of this agreement. The installation fee, any applicable equipment charges, and prorated monthly recurring charges from your date of installation to the beginning of the first month of your first bill will be included in that billing. If your installation fee and/or recurring charges are paid in advance, that amount will be credited to your first bill. You are responsible for all charges within the terms and conditions set forth in this agreement.

All bills are due and payable on or before the 1ST of each month. If your payment is received after that date, a delinquent notice will be mailed to you indicating a disconnection-of-service date. If you do not pay such amounts when due, you may be billed a late payment charge up to the maximum allowed by law.

DISCONNECTION OF SERVICE

You may discontinue service upon written notification to MOKAN COMMUNICAITONS INC, after which you will still be subject to payment of all applicable charges. No initial charges shall be refunded once MOKAN COMMUNICATIONS INC has accepted this contract.

MOKAN COMMUNICATIONS INC has the right to discontinue your service without notice if payment is more than 30 days in arrears, if you fail to honor the terms of this agreement, if you violate the rules/regulations of the Federal Communications Commission (FCC), or if you use your service for unlawful purposes.

If your service is disconnected for nonpayment of your bill, an activation fee will apply if the service is resumed. You will be liable for any costs (including reasonable attorneys' fees) relating to collection of the amounts owed.

SERVICE LEVEL AGREEMENT

Based upon network availability, MOKAN COMMUNICATIONS INC'S DSL is a "best efforts" service, which can provide Up Stream and Down Stream speeds of 256/768, 384./1.0, & 512/1.5 based upon which package the customer selects. The actual speed experienced by customers may vary and depend on several factors not limited to but including customer location, the destination on the Internet, traffic on the Internet, interference with a high frequency spectrum on the customer's telephone line and other devices that may be attached to the same cable pair. No minimum level of speed is guaranteed.

MOKAN COMMUNICATIONS INC is providing DSL service on a retail basis to the customer. The customer agrees to utilize the service exclusively and not to provide access to third parties either through "sharing" or "Resale".

Web Page HOSTING and Caching are services available with your DSL connection for an additional charge. Contact our office for information on these services.

LONG DISTANCE CALLING PLANS

MoKan Communications, Inc. (a subsidiary of MoKan Dial, Inc.) provides Long Distance Services to customers of MoKan Dial, Inc. We offer several different plans – Block-of-Time or Flat Rated. You must choose MoKan Communications, Inc. for your Long Distance Carrier to enroll in the following plans.

Block of Time Plans: Discounted calling for Intralata calling. This would be calls to the 913, 816 & 660 Area Codes for Hillsdale & Louisburg customers. Rantoul customers calling to the 785 code would qualify for the Block of Time plans. Calls to Internet Service Providers do not qualify for Block of Time Plans

Flate Rate Plans: MoKan Communications also three different Flat Rate Calling Plans. Our basic plan is 15 cents per minute with in the 48 States, no monthly fee. Our second level is 10 cents per minute, anytime, within 48 States for \$3.95 per month, and the top level is 5 cents per minute, anytime, within the 48 States for \$5.95 per month. Calls to Internet Service Providers are not eligible for discount.

Unlimited Long Distance: Unlimited Long Distance within the 48 States is available to business customers with one or two line enrolling in the BizPro Blue or BizPro White Bundled Services. A 500 minute Block of time is also available to business customers with one or two lines that enroll in the BizStar Blue or BizStar White Bundled Service. For Business customers with 3 or more lines billing to one number, a 1200 minute Block of time is available in the Bundled Services. Calls to Internet Service providers do not qualify for Unlimited Call Plans.

MOKAN COMMUNICATIONS

BLOCK OF TIME CALLING PLAN

_____ \$4.00/1 HOUR. 8 CENTS PER ADDITIONAL MINUTE

_____ \$ 25.00/15 HOURS. 8 CENTS PER ADDITIONAL MINUTE

_____ \$ 40.00/25 HOURS. 8 CENTS PER ADDITIONAL MINUTE

THIS PLAN COVERS ALL INTRALATA DIRECT DIALED CALLS. THE CALLS ARE BILLED IN ONE MINUTE INCREMENTS, ADDITIONAL MINUTES ARE BILLED AT 8 CENTS PER MINUTE. YOU MUST SELECT MOKAN COMMUNICATIONS AS YOUR INTRALATA LONG DISTANCE CARRIER.

FLAT RATE CALLING PLANS

_____ 5 CENTS PER MINUTE*, \$5.95 MONTHLY FEE

_____ 10 CENTS PER MINUTE*, \$3.95 MONTHLY FEE

_____ 15 CENTS PER MINUTE*, NO MONTHLY FEE

*CALLS MADE WITHIN THE CONTIGUOUS UNITED STATES. LONG DISTANCE CALL TO INTERNET SERVICE PROVIDES DO NOT QUALIFY FOR DISCOUNT.

TELEPHONE NUMBER _____ DATE _____

CUSTOMER SIGNATURE _____

LONG DISTANCE CARRIER SELECTION FORM

Use this form to select a Long Distance Carrier. Questions about a particular carrier's service can be asked directly to them through the 1-800 numbers provided below. Please circle your Carrier selection for both jurisdictions.

<u>CARRIER</u>	<u>CIC</u>	<u>INTERLATA</u>	<u>INTRALATA</u>	<u>PHONE NUMBER</u>
MCI WORLDCOM	0555	X	X	1-800-275-0100
UNIDIAL	5957		X	1-800-393-7300
EXCEL COMMUNICATIONS	0752	X	X	1-800-209-8133
EMERITUS COMMUNICATIONS	0457		X	1-800-871-0999
SPRINT COMMUNICATIONS	0333	X	X	1-800-877-4020
AT&T COMMUNICATIONS	0288	X	X	1-800-222-0400
GLOBAL CROSSING	0444	X	X	1-800-466-4600
MOKAN COMMUNICATIONS	9050	X	X	1-800-758-1715
BROADWING TELECOM	0071	X	X	1-800-422-1199
CGI LONG DISTANCE	0778	X	X	1-800-747-8000
QWEST COMMUNICATIONS	0432	X	X	1-800-860-1020
VERIZON SELECT SERVICES INC	5483		X	1-800-343-2092
WESTEL, INC	0085	X	X	1-800-580-5585
MATRIX TELECOM	0780		X	1-800-282-0242
SBC	5792	X	X	1-877-366-3200
NO PIC	9999			

If your current Long Distance Carrier does not appear on the list, please contact them for service. **It is the responsibility of each individual customer to notify the Carrier of their choice to initiate service.**

PHONE NUMBER _____ DATE: _____

SIGNATURE: _____

PREFERRED CARRIER FREEZE

A Preferred Carrier Freeze means that the Carrier you have designated for Interlata and Intralata will NOT be changed by MoKan Dial, Inc. unless you request that the Freeze be lifted. This request to release the Freeze must come from the customer and may be written or oral. If an oral request is made the Telephone company will require either date of birth or Social Security number for verification. Any Carrier changes (PIC) received by Telephone company will be rejected unless the Freeze is released.

The Undersigned hereby authorizes MoKan Dial, Inc. to place a Freeze on any PIC changes to the following numbers:

SIGNATURE: _____ DATE: _____

DATE OF BIRTH OR SOCIAL SECURITY NUMBER: _____