

**MOKAN DIAL, INC.**  
**KANSAS RESIDENTIAL SERVICE APPLICATION**

DATE: \_\_\_\_\_ INSTALLATION DATE: \_\_\_\_\_ CONTACT # \_\_\_\_\_

APPLICANT'S NAME: \_\_\_\_\_ SPOUSE: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

DIRECTORY LISTING: YES \_\_\_\_\_ NO: \_\_\_\_\_  
(\$2.00 PER MONTH FOR UNLISTED NUMBER)

LIST AS: \_\_\_\_\_

ADDITIONAL LISTING: \_\_\_\_\_  
(ADDITIONAL LISTING \$1.35 PER MONTH)

ID # : \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_  
(SOCIAL SECURITY OR DRIVER'S LICENCE )

Own \_\_\_\_\_ Rent \_\_\_\_\_ Landlord Name & Number \_\_\_\_\_

PLACE OF EMPLOYMENT: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

NEAREST RELATIVE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PREVIOUS PHONE NUMBER: \_\_\_\_\_

PREVIOUS ADDRESS: \_\_\_\_\_

**CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)**

CPNI PASSWORD: \_\_\_\_\_

ADDITIONAL CONTACTS: \_\_\_\_\_

\_\_\_\_\_

**SHARED SECRET QUESTIONS:**

1. What is your favorite color? \_\_\_\_\_

2. What city were you born in? \_\_\_\_\_

**BASIC LOCAL SERVICE PER LINE PER MONTH \$21.71 (CITY) \$21.10 (RURAL)**

Local Service \$12.10, 911 Surcharge \$ .75, Interstate Access \$ 6.50, Kansas Universal Service Fund (KUSF) \$ 1.01 Federal Universal Service Charge (FUSC) \$.74 City Franchise Tax (within the City Limits) \$.61

The Undersigned makes application for the above service and agrees to pay established rates for such service. In making this application the Undersigned agrees to the rules and regulations of MoKan Dial, Inc. as set forth in the Exchange Tariff and in any changes in the rules, regulations, tariffs or rates for the service furnished under this application. The Undersigned also understands if additional lines are added in the future, and if one line is disconnected for payment purposes, the other lines may also be suspended. The Undersigned is responsible for any and all long distance charges made from or charged to this account. Monthly rates listed above do not include sales tax.

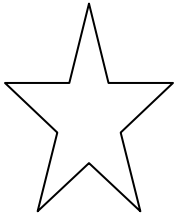
APPLICANT'S SIGNATURE: \_\_\_\_\_

**RESIDENTIAL  
BUNDLED SERVICES**



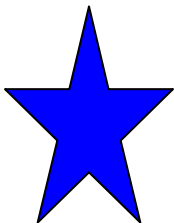
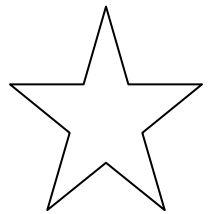
**ALL STAR RED \$21.95**  
Basic Local Service  
Calling Feature Bundle  
Call Waiting  
Caller ID  
Call Forwarding  
Call Forward-No Answer  
Speed Dial 8  
3-Way Calling  
Inside Wire Maintenance

**ALL PRO RED \$57.95**  
Basic Local Service  
Calling Feature Bundle  
Call Waiting  
Caller ID  
Call Forwarding  
Call Forward-No Answer  
Speed Dial 8  
3-Way Calling  
Inside Wire Maintenance  
MKC Extreme DSL\*



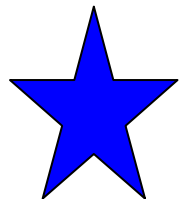
**ALL STAR WHITE \$34.95**  
Basic Local Service  
Calling Feature Bundle  
Call Waiting  
Caller ID  
Call Forwarding  
Call Forward-No Answer  
Speed Dial 8  
3-Way Calling  
Inside Wire Maintenance  
300 Minutes Long Distance

**ALL PRO WHITE \$74.95**  
Basic Local Service  
Calling Feature Bundle  
Call Waiting  
Caller ID  
Call Forwarding  
Call Forward-No Answer  
Speed Dial 8  
3-Way Calling  
Inside Wire Maintenance  
300 Minutes Long Distance  
MKC Extreme DSL\*



**ALL STAR BLUE \$68.95**  
Basic Local Service  
Calling Feature Bundle  
Call Waiting  
Caller ID  
Call Forwarding  
Call Forward-No Answer  
Speed Dial 8  
3-Way Calling  
Inside Wire Maintenance  
Unlimited Long Distance  
within 48 States

**ALL PRO BLUE \$104.95**  
Basic Local Service  
Calling Feature Bundle  
Call Waiting  
Caller ID  
Call Forwarding  
Call Forward-No Answer  
Speed Dial 8  
3-Way Calling  
Inside Wire Maintenance  
Unlimited Long Distance  
within 48 States  
MKC Extreme DSL\*



*Calls to Internet Service Providers that are Long Distance do  
**NOT** qualify for Block of time or Unlimited Call Plans.*

*Bundled services rates do NOT include taxes & surcharges.  
(End User line charge, 911, City Franchise, FUSC, KUSF, etc)  
\*Requires additional DSL Service Application*

Service request \_\_\_\_\_

Applicant signature: \_\_\_\_\_

## ADDITIONAL SERVICES

### CUSTOM CALLING FEATURES:

#### CALLER ID

Allows you to see the number & name if available of the incoming call conversation.

#### THREE WAY CALLING

Allows you to add a third party to an existing conversation specific call.

#### CALL FORWARDING

Allows a person to forward any calls received to another number two digit code.

#### CALL FORWARD BUSY

Allows a customer to forward calls to another number when their there is main line is busy.

#### TEEN LINE

Provides two phone numbers with a unique ring for each.

#### VOICE MAIL

Allows customer to direct calls to voice message service when not available or if phone line is busy. Requires additional calling features – Call Forward No Answer and Call Forward Busy. \* Not available in on exchanges.

( These are the most common/requested Calling Features. Other services may be available.)

\_\_\_\_\_ Caller ID \$7.50/month  
\_\_\_\_\_ Three Way Calling \$1.50/month  
\_\_\_\_\_ Call Forwarding \$1.50/month  
\_\_\_\_\_ Call Forward Busy \$3.00/month  
\_\_\_\_\_ Call Forward-No Answer \$3.00/month  
\_\_\_\_\_ Teen Line \$1.50/month  
\_\_\_\_\_ Voice Mail \$3.00/ month

#### CALL WAITING

Notifies you of an incoming call while engaged in an existing

#### CANCEL CALL WAITING

Allows a subscriber to disable the Call-Waiting feature for

#### SPEED CALL 8 or SPEED CALL 30

Allows a customer to dial frequently called numbers using a

#### CALL FORWARD – NO ANSWER

Allows a customer to forward call to another number when no answer.

#### AUTOMATIC CALLBACK

Allows a customer to have their phone redial a busy number for up to 30 minutes.

\_\_\_\_\_ Call Waiting \$1.50/month  
\_\_\_\_\_ Cancel Call Waiting \$1.50/month  
\_\_\_\_\_ Speed Call 8 \$1.50/month  
\_\_\_\_\_ Speed Call 30 \$3.00/month  
\_\_\_\_\_ Automatic Callback \$3.00/month  
\_\_\_\_\_ Toll Denial \$1.50/month

The following “Blocks are available at NO CHARGE: 900 \_\_\_\_\_ Collect \_\_\_\_\_ Bill to 3<sup>rd</sup> Number \_\_\_\_\_

**INSIDE WIRE MAINTENANCE PROGRAM (\$1.95/MONTH)** Yes \_\_\_\_\_ No \_\_\_\_\_

### DIRECTORY ASSISTANCE:

“411” Directory Assistance for all customers of MoKan Dial, Inc. \$1.00 per call, 2 listings per call. Call completion is available for an additional per minute rate.

### CALLING CARDS:

We offer both Pre-paid calling cards or regular calling cards. PrePaid cards are available for under 4 cents per minute. Rates for regular calling cards are 20 cents per minute plus a 50 cent per connect charge.

### INTERNET SERVICE:

Internet Service is provided to customers of MoKan Dial, Inc. through MoKan Communications, Inc. Dial- Up Service is available to all customers of MoKan Dial, Inc. High-speed (DSL) service is available to most customers, limited by distance from Serving Wire Center Equipment. A separate application is required for Internet Service – Dial-Up or DSL. No length of service contract required for Dial-Up. Service charges to activate DSL are waived if a one year contract is signed.

## LONG DISTANCE CALLING PLANS

MoKan Communications, Inc. ( a subsidiary of MoKan Dial, Inc.) provides Long Distance Services to customers of MoKan Dial, Inc. We offer several different plans – Block-of-Time, Flat Rated, and Unlimited Long Distance. You must choose MoKan Communications, Inc. for your Long Distance Carrier to enroll in the following plans.

**Block of Time Plans:** Discounted calling for Intralata calling. This would be calls to the 913, 816 & 660 Area Codes for Hillsdale & Louisburg customers. Rantoul customers calling to the 785 code would qualify for the Block of Time plans. Calls to Internet Service Providers that are long distance do not qualify for Block of Time Plans.

**Flate Rate Plans:** MoKan Communications also three different Flat Rate Calling Plans. Our basic plan is 15 cents per minute with in the 48 States, no monthly fee. Our second level is 10 cents per minute, anytime, within 48 States for \$3.95 per month, and the top level is 5 cents per minute, anytime, within the 48 States for \$5.95 per month.

**Unlimited Long Distance:** Unlimited Long Distance with in the 48 States is available to customers of MoKan Dial, Inc. enrolling in the “AllStar Blue” or “AllPro Blue” bundled services. A 300 minute Block of Time is also available to customers that enroll in the “AllStar White” or “AllPro White” bundled services. Calls to Internet Service Providers that are long distance do **NOT** qualify for Block of Time or Unlimited Call Plans.

## MOKAN COMMUNICATIONS

### BLOCK OF TIME CALLING PLAN

\_\_\_\_\_ \$4.00/1 HOUR. 8 CENTS PER ADDITIONAL MINUTE

\_\_\_\_\_ \$ 25.00/15 HOURS. 8 CENTS PER ADDITIONAL MINUTE

\_\_\_\_\_ \$ 40.00/25 HOURS. 8 CENTS PER ADDITIONAL MINUTE

THIS PLAN COVERS ALL INTRALATA DIRECT DIALED CALLS. THE CALLS ARE BILLED IN ONE MINUTE INCREMENTS, ADDITIONAL MINUTES ARE BILLED AT 8 CENTS PER MINUTE. CALLS TO INTERNET SERVICE PROVIDERS THAT ARE LONG DISTANCE DO NOT QUALIFY FOR BLOCK OF TIME PLANS. YOU MUST SELECT MOKAN COMMUNICATIONS AS YOUR INTRALATA LONG DISTANCE CARRIER.

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### FLAT RATE CALLING PLANS

\_\_\_\_\_ 5 CENTS PER MINUTE\*, \$5.95 MONTHLY FEE

\_\_\_\_\_ 10 CENTS PER MINUTE\*, \$3.95 MONTHLY FEE

\_\_\_\_\_ 15 CENTS PER MINUTE\*, NO MONTHLY FEE

\*CALLS MADE WITHIN THE CONTIGUOUS UNITED STATES. LONG DISTANCE CALLS TO INTERNET SERVICE PROVIDES DO NOT QUALIFY FOR DISCOUNT.

TELEPHONE NUMBER \_\_\_\_\_ DATE \_\_\_\_\_

CUSTOMER SIGNATURE \_\_\_\_\_

**LONG DISTANCE CARRIER SELECTION FORM**

Use this form to select a Long Distance Carrier. Questions about a particular carrier's service can be asked directly to them through the 1-800 numbers provided below. Please circle your Carrier selection for both jurisdictions.

<u>CARRIER</u>	<u>CIC</u>	<u>INTERLATA</u>	<u>INTRALATA</u>	<u>PHONE NUMBER</u>
AT&T COMMUNICATIONS	0288	X	X	1-800-222-0300
EXCEL COMMUNICATIONS	0752	X	X	1-800-875-9235
EMERITUS COMMUNICATIONS	0457		X	1-800-962-4631
SPRINT COMMUNICATIONS	0333	X	X	1-800-877-4646
GLOBAL CROSSING	0444	X	X	1-800-482-4848
MOKAN COMMUNICATIONS	9050	X	X	1-800-758-1715
BROADWING TELECOM	0071	X	X	1-800-422-1199
CGI LONG DISTANCE	0778	X	X	1-800-747-8000
UNIDIAL	5957		X	1-800-393-7300
QWEST COMMUNICATIONS	0432	X	X	1-800-524-4685
VERIZON SELECT SERVICES INC	5483		X	1-800-343-2092
MCI WORLDCOM	0555	X	X	1-800-264-1000
WESTEL, INC	0085	X	X	1-800-580-5585
MATRIX TELECOM	0780		X	1-800-282-0242
SBC SERVICES	5792	X	X	1-877-366-3200
NO PIC	9999	X	X	

If your current Long Distance Carrier does not appear on the list, please contact them for service. **It is the responsibility of each individual customer to notify the Carrier of their choice to initiate service.**

PHONE NUMBER \_\_\_\_\_ DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

**PREFERRED CARRIER FREEZE**

A Preferred Carrier Freeze means that the Carrier you have designated for Interlata and Intralata will NOT be changed by MoKan Dial, Inc. unless you request that the Freeze be lifted. This request to release the Freeze must come from the customer and may be written or oral. If an oral request is made the Telephone company will require either date of birth or Social Security number for verification. Any Carrier changes (PIC) received by Telephone company will be rejected unless the Freeze is released.

The Undersigned hereby authorizes MoKan Dial, Inc. to place a Freeze on any PIC changes to the following numbers:

\_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

DATE OF BIRTH OR SOCIAL SECURITY NUMBER: \_\_\_\_\_

## Kansas Lifeline Service Program

### *Self-Certification Form for Income Eligibility*

The Kansas Lifeline Service Program (KLSP) is a telephone assistance plan, which provides eligible residential telephone service customers with a reduction in the price of basic local service. The KLSP is designed to promote the provision of universal service by local exchange carriers to persons with low income, and shall be targeted to maintain affordable rates for residential local exchange service.

Eligible customers receive a reduction per month from their local exchange telephone service as follows:

Basic local service of \$12.00 plus a credit equal to the Federal End User Line Charge of \$6.50, and waiver of the FUSC surcharge. Additional calling features are not eligible for the discount. The Kansas Lifeline Service Program is limited to one discount per residence.

The Kansas Lifeline Service Program (KLSP) includes income-based eligibility criteria. These criteria are based on the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Human Services (HHS) under authority of 42 U.S.C. § 9902(2). For KLSP eligibility, a customer's household income must be below 150% of the federal poverty guidelines published yearly by HHS. Customers eligible under the KLSP criteria, set out below, are required to self-certify such eligibility. The KLSP income-based eligibility criteria are as follows:

Number in Family	Kansas Lifeline Maximum Annual Income
1	\$15,600
2	\$21,000
3	\$26,400
4	\$31,800
5	\$37,200
6	\$42,600
7	\$48,000
8	\$53,400    Each Additional person add: \$5,400

**Documentation for program certification:**

- |  |   |
|--|---|
| <input type="checkbox"/> Prior Year's state or Federal Tax Return<br><input type="checkbox"/> Veterans Administration Statement of Benefits<br><input type="checkbox"/> Temporary Assistance to Needy Families (TANF)<br><input type="checkbox"/> Low Income Home Energy Assistance Program<br><input type="checkbox"/> Medicaid<br><input type="checkbox"/> Divorce Support Documents<br><input type="checkbox"/> Foods Stamps or United Tribes Food Distribution Program<br><input type="checkbox"/> General Assistance or BIA General Assistance<br><input type="checkbox"/> Unemployment/Workmen's Compensation Statement of Benefits<br><input type="checkbox"/> Current income statement from employer or paycheck stub (Pay stubs or employer statements must represent 3 consecutive months worth of employment) | <input type="checkbox"/> Social Security Statement of Benefits<br><input type="checkbox"/> Retirement/Pension Statement of Benefits<br><input type="checkbox"/> National School Lunch Program (NSLP)<br><input type="checkbox"/> Federal Public Housing Assistance ( Sec 8)<br><input type="checkbox"/> Supplemental Security Income (SSI)<br><input type="checkbox"/> Child Support Document<br><input type="checkbox"/> Head Start (Income qualifying standard) |
|--|---|

I, \_\_\_\_\_, state that my household income is at or below 150% of the federal poverty guidelines and that I have provided documentation for program verification.

I certify under penalty of perjury that the foregoing is true and correct.

Executed on \_\_\_\_\_.

\_\_\_\_\_  
(Signature of Applicant)

Send form along with copy of documentation of participating program to: MoKan Dial, Inc., PO Box 429, Louisburg, Ks. 66053. (Office # 913-837-2219)